Wyoming Breast & Cervical Cancer Early Detection Program

Women's Health Source

Please be sure to share this information with <u>everyone</u> in your office!

Participating Healthcare Provider Update – January 2011

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We hope you had a Wonderful Christmas and we wish you a *Happy New Year*!

January is Cervical Health / Cervical Cancer Awareness Month

In 2009, 76.8% of Wyoming women ages 18 and older (with an intact cervix) reported they had a Pap test in the past 3 years. This is lower/worse than 2008 when the rate was 78.4% and shows no improvement since tracking began in Wyoming in 1995 when the rate was 80.9%. Wyoming's screening rate is well below the US median of 82.9% in 2008 and the Health People 2010 Objective of 90%.

Approximately 34,000 Wyoming women with an intact cervix are not receiving regular Pap tests (at least every three years) and approximately 11,000 women have *never* had a pap test! Please help spread the word; all women should receive a Pap test by age 21 and then every 2-3 years or as recommended by their healthcare provider. <u>Please find enclosed two information flyers you can post or reproduce and distribute to help increase awareness!</u>

New 2011 CPT Code List Included In This Mailing

Important Note: <u>We are able to provide an ***increased reimbursement*** for most procedures this year</u>! Start using the new 2011 codes on January 1, 2011.

Timely Filing – Reimbursement Policy (pages 15 -16 of Provider Manual)

All claims are reviewed by WBCCEDP staff members for missing information and necessary attachments. Radiologists and laboratories are required to attach the recipient's report to the bill. Claims and checks are processed weekly in accordance with policies set by the State Auditor's Office.

An "Explanation of Medical Benefits" (EOMB) accompanies each reimbursement check or denial. It explains what has happened to the claims submitted for payment, if they are denied, and reason for denial. Each EOMB lists all claims denied or pending. **If you receive a denial for a covered service, please call us first! Do not send the bill to the woman**.

The WBCCEDP reimbursement amount is considered *payment in full* as noted in the contract between the WBCCEDP and the provider (Section 4, Payment, Part A). An explanation of when a provider may bill a program-enrolled patient is also outlined. The WBCCEDP also adheres to the timely filing requirements outlined in the same reference contract, Section 5, Responsibilities of Contractor, Part D.

D. Submit bills to the WBCCEDP in a timely manner:

- **i.** Submit an original, correctly completed claim form for all services provided to WBCCEDP clients no later than three (3) months following date of service.
- **ii.** Submit all claims to the WBCCEDP no later than thirty (30) days after the close of the fiscal year in which they occurred. The fiscal year extends from July 1st through June 30th.
- **iii.** The client cannot be held responsible for payment if the Contractor fails to submit the bill in a timely manner.

Important: We can not make payment for <u>any</u> services if the original date of service was over 12 months previously. *<u>Please call Nicole (307-777-8605) or Lieve (307-777-3769) if you have billing problems/questions.</u>*

Updated/Revised Provider Manual

In October 2010, the WBCCEDP Medical Advisory Council met and some revisions/expansions were made to the cervical eligibility criteria and cervical algorithm. Please see the enclosed revised documents. The revisions are also posted on our program web site!

Revised/Expanded Cervical Eligibility Guidelines

Also enclosed is a revised 2-page program eligibility guideline flyer that includes the expanded cervical criteria. Please throw away any previous version and copy and post the enclosed 11/2010 version.

<u>You</u> make it possible for lower income, uninsured women to receive *free* breast and cervical cancer screening and diagnostic services *and* access to breast or cervical cancer (or high-grade cervical pre-cancer) treatment!

Program materials/useful information can be found on our web page including …

- ***New*- 2011 CPT Code List**
- ***New* – 2010 Provider Manual –** everything you need to know about our program and how to get reimbursed for services.
- **Enrolled Women's Information Booklet –** this is an abbreviated version of what our program covers and is the information that is provided to all newly enrolled women.
- ***Coming soon – revised on-line provider training!!***

Check out our web page: **www.health.wyo.gov/PHSD/bccedp**

***Questions about our program?* Call us at 1-800-264-1296**