May 19, 2011

10:00

WYTRAC SPRING MEETING 2011

Wyoming Trauma Registrars and Coordinators

Meeting called by:	**WYTRAC Participants**	**Type of meeting:**	**LeaderPhone**
Facilitator:	**Kelli Perrotti** **Wyoming Department of Health** **Office of Emergency Medical Services**	**Call in Information:**	1-877-278-8686 pin #: 598894
Recording Secretary	Janyce Obel		
Attendees:	Jay Ostby; Candace Heinen; Mary Litzel; Mardi Mohler; Piper Orsborn; Kathi Park; Amber Green; Jen Zettl; Candi Hofmann; Jay Johnson; Mark Meyer; Ann Coppola; Beth Metcalf; Mike Kentner; Becky Johnson; Leesa Belus; Kelli Perrotti; Janyce Obel		
Please bring:	Items of concern or interest to discuss with group – please note this is an **extensive** agenda!		

AGENDA ITEMS

Topic

- ✓ **Welcome and Introductions**

  Roll Call: All participants were asked to introduce Themselves.

- ✓ **Please take some time to explore the Wyoming Department of Health's website and the links to the OEMS & Trauma Programs. There is some valuable info, including the Rules and Regs for Trauma, an education/conference calendar, etc.**

  http://www.health.wyo.gov/sho/ems/index.html

  http://www.health.wyo.gov/sho/trauma/index.html

- ✓ **Hospital Designations**

  8 Hospitals have received Designation packets

  Lusk hosted 1st of these reviews 5/10/2011 (Kenna Manasco & Sally Myer)

  Lusk is now verified--KUDOS

  Wyoming Medical Center (Jennifer Zettl) Jen discussed the up coming ACS verification review below

  Next set of designations to be decided in July & packets will be sent out

  Kelli will give 3 months lead time for designation packets. Will be re-evaluating the next set.

  Difficulties & Discussion

  Jen in Casper asked if their verification from ACS would count toward their designation process; yes.

  .

  Jen was asked to talk about her Verification: Jen has been working on process improvement and CME's and has spoken with the reviewers. Jen has been working on this preparation since January is pulling all the documentation together at this time.

PI is just as important as your outcomes.

Green book states there are no perfect programs.

Important that you identify your problems have an action plan in place to address them, a way to track indicators, evaluate your results and revise your plan to close the loop. To make your program better.

Jen is a great resource for any questions.

- ✓ **Trauma Registry & Data**

2010 Submissions to NTDB

Some didn't get their data in; a few didn't get their error 1 and error 2 validity taken care of, and hopefully 2011 we will acquire the information needed to prove our data. The registry is a very important aspect of the trauma system. We need good numbers to take to the legislature, epidemiologists, physicians, hospitals, etc.

Kelli is willing to talk to your CEOs/NMs to help get the time you need to finish 2010 and catch up 2011.

What kind of reports would you like to have?

Lisa would like to hear from other hospitals in region regarding their numbers.

Jen in Casper

-would like to benchmark Wyoming Medical Center's dashboard data against the State's data. Would like benchmark data not just demographic data.

-If is was a way to track over and under triage rate, if there was a way to calculate this information and have overall statewide, Then our hospital could agree on a benchmark for the state. If we could track information like long backboard time, and transport times. This information might set us up for some grant funding.

What reports do you think are important for your institution & region

Kelli asked the group to please let her know so we can work on these.

Validity scoring will be increasing this year

Jay has already made some changes which you may have noticed

May be adding indicators, we do not have a date at this time, but would welcome and encourage WYTRAC discussion on what indicators we would like to add

Data entry deadlines:

Difficulties & Discussion

-Suggestion of 3 per year maybe May, Sept. or Dec.

-Another suggestion of quarterly with report due the following month

Piper- likes the quarterly system.

- ✓ **Registry Classes**

June Please bring questions, scenarios to the registry meeting

Future?

Jay – trauma registry requires Internet Explorer 9 or Firefox,

-Pay special attention to security and antivirus programs. There are new popups that state 'you have a virus'. Do not click on these popups. Use task manager to close, call IT

- *get your IT personnel to help is the best policy

-"Ransom Ware" –says you have a virus, charges $10.00 then adds virus and charges more to eliminate the virus.

-Make sure antivirus and security patches are up to date

-Remember you can access the registry from any computer as long as you have good anti-viral software approved by your IT folks.

✓ **Regional Meetings**

Required by statute—please see Rules and Regs on the Dept of Health website http://www.health.wyo.gov/sho/trauma/index.html

Regional PI projects – example: Trauma Region 2 is working on lowering backboard times

List of officers submitted to OEMS

Regional indicators for registry

RACs need to have report for OEMS by 12/31 annually

RACs are entities which function without the expectation of state or federal funding however OEMS-Trauma Office has set some money aside for starting up.

Difficulties & Discussion

It is important to have Doctors but nurses need to be leading

Look at who we want at table-EMS needs to be involved

Look at who will be lead from all regions

What are the problems or questions? What are the issues?

Kelli has a small amount of money for each region for restarting regional meetings—will be sure of this after July1, 2011.

Rayeta- regional meeting are crucial for gathering information

Jen – Pick 4 dates for entire year so the doctors can have lead time

-Dates can then be posted on website

What is needed from smaller hospitals in region?

-Time to attend meeting is an issue. Is teleconferencing better?

-Meet face to face twice a year and teleconference twice a year. If we know dates and times for RAC it would be easier.

-CEO's in state participate in Wyoming Hospital Association and this is a way to promote Trauma Registry.

✓ **Classes**

OEMS would appreciate your cooperation with knowing when you are having large trauma related classes i.e. ATLS, TNCC, PALS so there are fewer scheduling conflicts

What kind of education would you like to see in state?

Kelli would like to have one central calendar for all classes

-Educational calendar at Wyoming Dept of Health https://www.health.wyo.gov/sho/ems/conferences.html

Jen has upcoming class (ATLS) on June10 and 11 needs 3 more students so class breaks even.

Ann – Rock Springs, FYI New flight service is offering free trauma life support class. It is may 26, 27 and they may be offering more classes in the future. She will keep WYTRAC informed

Sue Wilson --ACLS class Sept 9 and 10 in Cheyenne

-Call Jennifer, WMC or Sue Wilson, CRMC for more information

-PTHLS class (Cheyenne?) is with Elizabeth Welsch 362-3021

Mark in Casper also working on a (PTHLS) class in June.

Beth – Riverton, would like to have classes on billing and verifications

Cathy – Kemmerer, would like to have cheat sheets of definitions and what to fill out on all screens. (in ImageTrend, if you hover/click on titles you get a definition)

-Rayetta from Lander is willing to help Beth in Riverton

July 6 & 7 Risk Management –EMS Training in Casper all are welcome

Please send suggestions.

- ✓ **Education for Trauma**

  What would you like to have? I.e. TOPIC, Rural Trauma Team Development etc.

  **Will you invest the time & travel?

  Do you need assistance to ensure your institution will ensure your involvement for you to attend?

  Difficulties & Discussion

  FYI- Kelli might have some money to send (possibly) 1 nurse from each region to train the trainer for a variety of classes, we just need to decide what is most important at this time.

  Please send Kelli suggestions

  Jen in Casper – How to look at your data and understand your data

  -Quality reporting would be helpful

  PI Class in September

- ✓ **RTMD Course**

  Worthy? r/t high cost

  If you went, can you discuss your thoughts?

  Survey to our TMDs/TCs to gather more data

  -There was some feedback that some members of WYTRAC would like to have the CFOs and CEOs at that course. Kelli mailed flyers to all the CFOs and CEOs in the state with personal letters and did have one CFO attend.

  -The PI information seemed to be rushed.

  -Would you send suggestions to Kelli?

- ✓ **PI Course TCAA**

  September

  This may help fill in the gaps where the RTMD course was rushed in the PI aspect.

  Class will be in Casper. Please save the date of Sept. 24, 2011

- ✓ **WYTRAC Message Board**

  List Serve instead? See below

- ✓ **Trauma Program Manager/Coordinator Summit** (will include WYTRAC meeting)

  August 18, 2011- During OEMS Trauma Conference

  SBIRT (Leesa Belus)

Leesa Belus – Sheridan, has written a pilot project proposal to the state to pay for salaries for training 100% of her hospital on SBIRT. There will be modified 4 hour training, awareness training and 12 hour training on actual implementation of the interview and referral for treatment process. The nurses identified as needing this were women's health, the ER nurses, ICU nurses and a select number of Med Surgical nurses are going to do the 12 hour training. There is a screening tool into nurse's assessment tool on drinking, drug use and smoking.

Have identified 3 people to MI and SBIRT trainers at her hospital to do training.

We will be having the State SBIRT person at the August summit to discuss the program to all.

What else would you like to see at this summit? Will discuss throughout the summer.

How do we get everyone to communicate with each other?

Discussion ensued that the system could be utilizing telecommunications and web communications more effectively

Most County Public Health offices have web communications that could be utilized if your hospital does not.

Kelli would like to have a forum that is utilized by everyone, not just Kelli for distribution of information. If we did something like this would you participate? Everyone agreed. A listserv will be started after the Dept of Health is up and running on their new email server, possibly around the first of August.

- ✓ **General Discussion**

Governor's EMS Advisory Board at this point will not include trauma specifically

- the Governor has not appointed this board as of yet

Other questions, discussion, etc.

There has been some trouble with Blue Cross of Wyoming paying for trauma level one activations. Is anyone else having this problem? Maybe the hospital organization could help with this process. Kelli suggests changing the name from level one and level 2 to full trauma and partial trauma. If this is a statewide problem then of course we need look into this.

There will be a survey monkey coming soon covering salaries and questions you may have. Please let Kelli know what you would like to have in that survey.

- ✓ **Adjourn**

Please send any questions or comments.

Next phone call will be in the middle of July.

Next official meeting will be face to face August 18, 2011 in Cheyenne at Little America—if we decide we need another, we can!