

RECOVERY AUDIT CONTRACT (RAC) INFORMATION AND TRAINING OPPORTUNITIES

Introduction to the Wyoming Medicaid Recovery Audit Contractor (RAC)

The Wyoming Department of Health, Division of Healthcare Financing, is pleased to announce that it has selected Myers and Stauffer LC (Myers and Stauffer) to provide Recovery Audit Contractor services.

Myers and Stauffer has over 35 years experience providing accounting, consulting, data management and program integrity services to state Medicaid agencies, the Centers for Medicare and Medicaid Services (CMS), and the United States Department of Justice. Myers and Stauffer has provided Medicaid auditing and consulting assistance to the State of Wyoming Medicaid agency for over 25 years.

Myers and Stauffer has 18 offices across the United States staffed with nearly 600 professionals including accountants, Certified Fraud Examiners, clinicians and medical coders, pharmacists, and many other specialists who work exclusively with government health and human services programs. In addition to its waste, fraud and abuse detection engagements throughout the country, Myers and Stauffer is a Medicaid RAC in four states with the experience and qualifications to assist the Division in implementing the CMS-required RAC program.

Medicaid RAC Overview

CMS has established the Medicaid RAC program as a method for states to improve the integrity of their Medicaid program, pursuant to requirements enacted in the 2010 Patient Protection and Affordable Care Act (PPACA). Medicaid RACs will review paid claims pursuant to Section 1902(a) of the Social Security Act or under any waiver of the State Plan to identify underpayments, overpayments, and recoup overpayments for the states. [42 CFR 455.506(a)]

The Medicaid RAC final rule includes a number of provisions that respond to key industry concerns, including these highlighted requirements applicable to Medicaid RACs and medical record requests:

- Are limited to a three-year look-back period.
- Must coordinate their RAC efforts with other audit contractors and programs.
- Are prohibited from auditing claims that other state agencies or contractors have already audited for the same issue.
- Are required to notify providers of overpayment findings within 60 days.
- States are required to set limits on medical record requests.
- Must employ at least one full-time medical director.

Wyoming Medicaid RAC

In the coming months, the Wyoming Division of Healthcare Financing and Myers and Stauffer will be conducting outreach and informational meetings through webinars and regularly scheduled association meetings. Dates and further details are forthcoming and will be posted on the Myers and Stauffer website created specifically for RAC outreach. The Myers and Stauffer Wyoming Medicaid RAC website provides access to the secure provider portal and will soon include a list of RAC frequently asked questions and answers as well as additional information to assist providers with understanding the RAC program. The Wyoming Medicaid RAC toll-free number is available and staffed Monday through Friday, 8:00 a.m. – 4:30 p.m. (MST).

In addition, the RAC contractor has established a Wyoming Medicaid RAC e-mail address that providers can utilize when necessary.

Toll-Free Number: (855) 347-1359

Website: <http://WyomingMedicaidRAC.mslc.com>

E-mail: WY_RAC@mslc.com

Providers can access the Wyoming Medicaid RAC website utilizing a Quick Response (QR) code reader on a smartphone, tablet or similar devices:



QR Code

Wyoming Medicaid RAC Medical Director, Medical Record Limits, and Additional Details

The CMS has granted Wyoming an exemption from the full-time medical director requirement. However, in cases that involve medical necessity, Myers and Stauffer will utilize a network of doctors and other medical specialists, as appropriate, to assist in these cases.

The Division of Healthcare Financing and Myers and Stauffer will be providing additional information regarding the RAC program, including medical record limits, policies and procedures, and various other details in the coming months.

Training Opportunities

Wyoming Medicaid in collaboration with Myers and Stauffer will be providing two opportunities for live training. The two trainings will be identical. A recording of the training will also be made available for viewing at the website: <http://WyomingMedicaidRAC.mslc.com>. Training is limited to the first 199 participants to log on. The PowerPoint and Frequently Asked Questions can be downloaded at <http://WyomingMedicaidRAC.mslc.com> or at <http://www.health.wyo.gov/healthcarefin/equalitycare/index.html>

When: June 5, 2013

Time: 10:00am – 11:00am and 1:00pm-2:00pm

How: Webinar/teleconference

Open web browser and enter this address: <http://meeting.health.wyo.gov/>

Click the link to download software

Download SMART Bridgit software

SMART Bridgit software allows you to connect to meetings.

[Download Software](#)

Note: Before downloading this software, enable cookies in your Web browser.

To connect to a meeting:

Double-click the SMART Bridgit software file that you downloaded.

Find the meeting you want to join in the list of conferences.

Double-click the meeting name *OR* click the meeting name, and then click **Join**.

Enter the meeting password (if applicable).

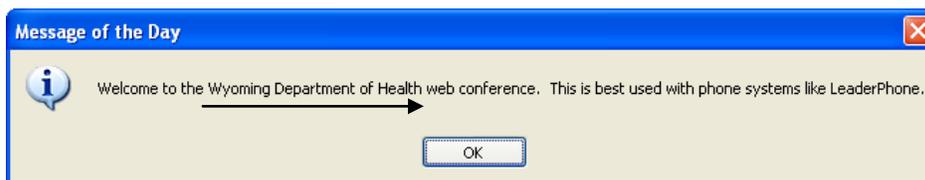
Click the word RUN



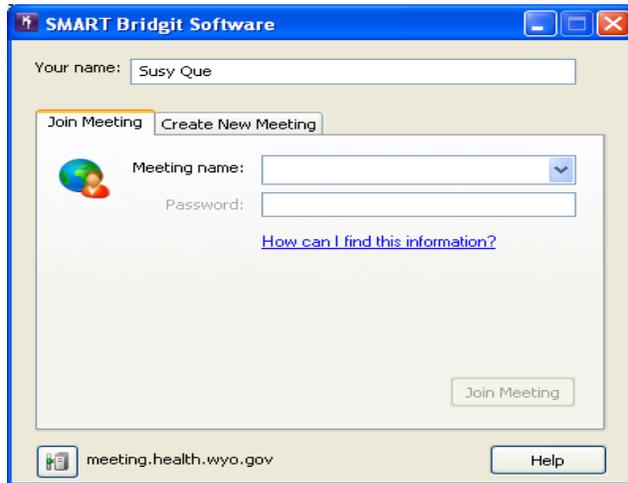
Click RUN again



Click **OK** - REMINDER if you receive an error message cannot connect to network – you might try disabling your firewall as this could be the problem; otherwise, contact your IT support for help



On the Join Meeting tab, Click the down arrow next to the Meeting name and select the training title **Recovery Audit Contract (RAC)**. Now you've joined the meeting!



Call the Leader phone: 877-278-8686 PIN: 235580

Reminder – to ensure all can hear and to avoid distractions, please mute your phone.

*7 mute your phone *9 unmute your phone