



We're here to help!



Our customer service center is open and ready to assist you with applying and renewing your child's health care coverage. Call **1-855-294-2127** to get help with application, renewal and eligibility questions.



6101 Yellowstone Road, Ste 210  
Cheyenne, Wyoming  
82002



First Class Mail  
U.S. Postage Paid  
Cheyenne, WY  
Permit No. 212

# Remember to Renew

Keep the peace of mind that comes from knowing you have coverage when you need it.



Renew Online at:

<https://healthlink.wyo.gov>

Renew by Fax **(307) 777-7085**

Renew by Phone **(855) 294-2127**

## Review My Doctor

When you need to find a doctor, you probably ask family and friends for their recommendations. Wouldn't it be nice if you could help others make more informed healthcare choices by sharing your own experiences? And what if you



could see feedback from others who have rated their experiences with doctors in your area? Now you can! Discover a feature that gives you a way to evaluate and review physicians and other healthcare professionals. In short, you can tell others about your experiences in your own words. **Sharing your experience can help others find a great doctor.** You can also see reviews posted by others from your com-

munity and across the country.

### How does it work?

Each time your child receives healthcare services from a physician or healthcare professional and the claim has been processed, you can post a review about your experience. Categories you can rate include:

- The ease of making appointments
- Helpfulness and courtesy of staff
- Communication with the provider
- Wait time
- The condition of the facility
- Your overall satisfaction

You can post numerical ratings as well as your own written comments. To post a review, go to **bcbswy.com/members/reviewdoctor**. And be sure to visit the Doctor and Hospital Finder at **provider.bcbswy.com** to see if there are reviews from other members about your healthcare provider.

## WY Women First

Start off your new year right and make a resolution to get your mammogram! The Wyoming Women First Program continues to provide access to breast cancer screening services and wellness exams to women across Wyoming. Resources are available for Breast Health Services through the Wyoming Foundation for Cancer Care, The Caring for Women Program and other program partners. Services include free wellness exams, mammograms and diagnostic testing. Call 855-WY-MAMMO today to learn more.



Do you have questions ? We can help.

Medical claims and  
benefit information  
1 (800) 209-9720



Dental claims and  
benefit information  
1 (800) 735-3379



For eligibility questions  
1 (855) 294-2127

