

COMPREHENSIVE AND SUPPORTS WAIVER SERVICES

FAQ

DRAFT 2-26-2014

- 1. Companion Services – The service definition states that it can be provided up to 9 hours per day. What if participant needs support for more than 9 hours per day?**
 - a. *The service is limited to 9 hours per day and would encourage the team to look at other services that could fit the participant's needs more appropriately.*
- 2. What is meant by “congregate setting” in the definition for Adult Day Services?**
 - a. *Congregate setting means the service is delivered in a large group setting.*
- 3. What does it mean that Community Integrated Services have to be provided differently than Adult Day Services?**
 - a. *Community Integration Services is intended to help the participant plan, access and interact with the community, with 50% of participant's time spent planning participation in the community and being in the community. Adult Day Services is intended to assist participants with meaningful activities that maximize and maintain skills and abilities. Adult Day Service is intended to assist participants who may not want as many opportunities for community involvement due to health issues and/or other limitations. The schedule for Community Integration Services must reflect the 50% requirement on a weekly basis.*
- 4. Is it possible to have both Community Integration Services and Adult Day Services on a plan of care?**
 - a. *Yes. The services are available in a 15-minute unit to help mix and match services to better support the wants and needs of the participant.*
- 5. What are the standards for the Prevocational service under CARF accreditation?**
 - a. *Look at the Supported Employment Section of CARF.*
- 6. Conflict-free Case management is not included on the Towns and Services form that was posted on the website.**
 - a. *Conflict-free Case Management is not included as it will not be in place when the Comprehensive and Support Waivers begin in April. Forms will be amended and the waiver will be amended when these changes go into effect.*
- 7. What are the requirements for becoming CARF certified?**
 - a. *CARF accreditation is required for providers who are certified in any residential service, supported living, community integration, prevocational and/or supported employment, on plans of care for three or more participants; and services amount to \$125,000 per year.*
- 8. Is Support Broker service still required for the first year of self-directing services?**
 - a. *It is an optional service but may be required based on the situation.*
- 9. Will providers need to re-certify each year in the employment curriculum?**
 - a. *It is dependent on the curriculum chosen and its re-certification cycle.*
- 10. Will you explain the statement that Companion and Personal Care services cannot be used in conjunction with habilitation services?**
 - a. *It is the typical model in that two services cannot be provided at the same time. A provider would have to clock out of a habilitation service and clock into companion or personal care.*
- 11. Can you explain the review of placements by the cross-agency team for Special Family Habilitation Homes?**
 - a. *Each participant that is currently receiving Special Family Habilitation Home services will be reviewed by a team to determine if the placement is the most appropriate for the participant.*
- 12. Does Adult Day Services require formal goals to teach new skills?**
 - a. *The purpose of Adult Day Services is to provide a meaningful day activities to participants who do not want or cannot due to limitations be in the community 50% of their day. Active training is expected in Community Integrated Services.*
- 13. Why are providers of employment and community Integration services now required to receive training through a supported employment curriculum?**
 - a. *In order to see more employment outcomes for participants we serve, supervisors and employees must make finding and maintaining employment for a person top priority. The curriculums teach supervisors and staff job development and career planning techniques, work incentives available, benefits planning and education, and why employment is so important to a person's quality of life. Without this training requirement, the Division wants to ensure staff who get trained will implement the training and work on producing employment results for the participants they serve.*