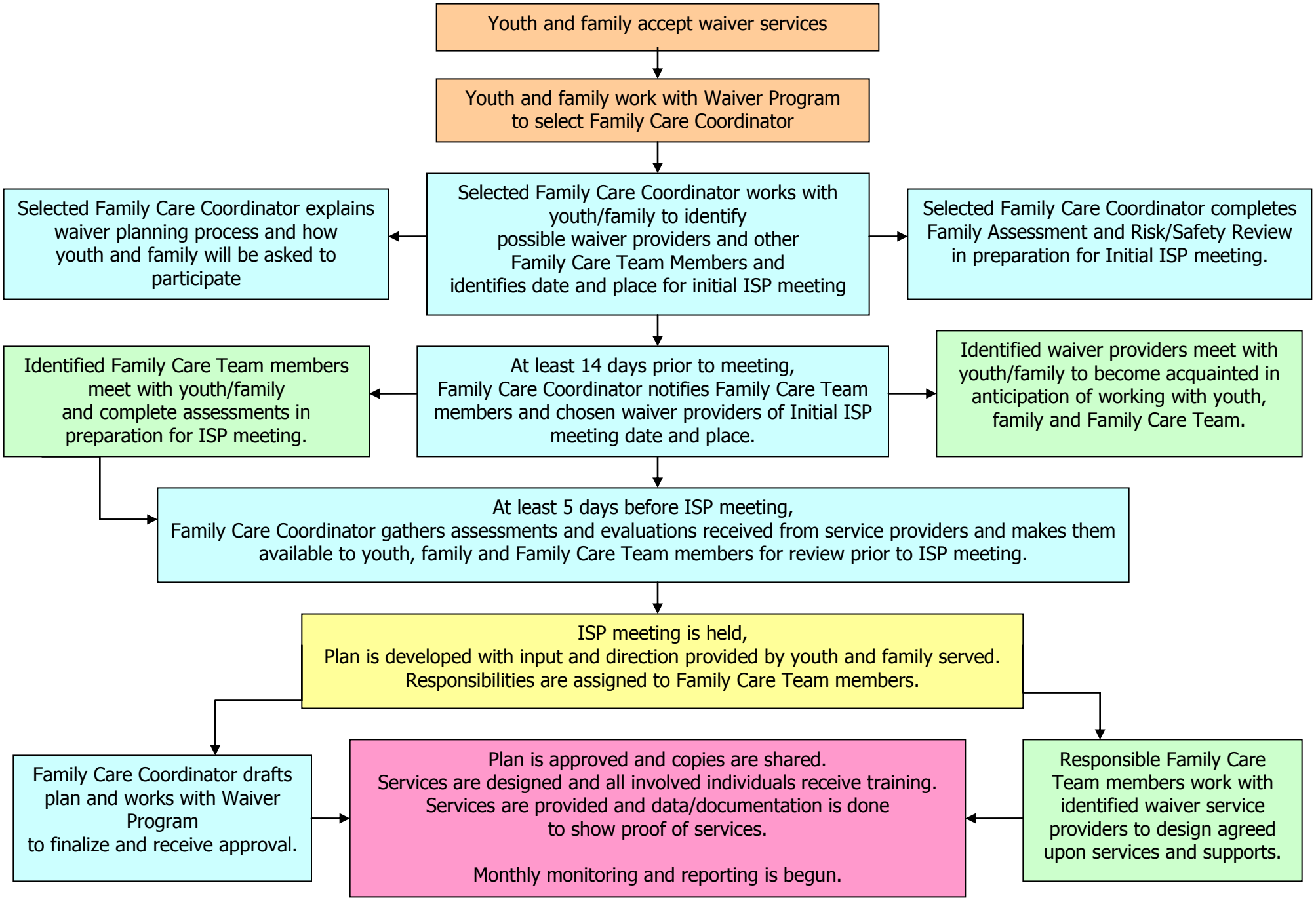Waiver Program Service Initiation Flowchart