From: Jamie Staunton [jamie.staunton@health.wyo.gov]
Sent: Thursday, July 08, 2010 6:07 PM
Subject: [ddd-providers] Interested in becoming a support broker?

Attention Home and Community Based Waiver Providers:

The Developmental Disabilities Division is pleased to announce that there has been great response to the Support Broker trainings that were recently held around the state and there are now many providers certified in this service statewide—with more being added daily!

For those of you still interested in being certified as a Support Broker and meet the qualifications, please register on our website at http://www.health.wyo.gov/ddd/supportbroker.html for one of the upcoming trainings that will be held during the last two weeks of July. With the addition of this new service, many Wyoming families will appreciate and greatly benefit from providers undertaking the unique challenges of this innovative service for participants wishing to self-direct their waiver services.

If you are interested in becoming a Support Broker, register on the Division's website:
http://www.health.wyo.gov/ddd/supportbroker.html

The Division is well aware of how new and complex some of these concepts are and the fact that this is such a different waiver service than anything previously offered on the Home and Community Based Waivers. Therefore, the Division will assist all Support Brokers during their first year to understand the guidelines and scope of this service through a consultative approach. This means Division staff will be available to provide open, collaborative support to providers of this service during the first year of this certification. This is being done as an informal process for the identification and resolution of any provider concerns, to include at-will consultation for Support Brokers.

Beyond the monthly support calls the Division has set up for Support Brokers, your area Provider Support Specialist will be in contact with you within the first six months of your being certified in this service to set up a consultation visit with you. During this visit, please bring up any specific questions or concerns you may have so that they may be addressed. As always, if you ever have questions or concerns on how to best facilitate this service, please contact your area Provider Support Specialist listed below for more immediate answers to your questions.

Sincerely,

Kathy Escobedo
Provider Support Manager

Staff Contact	Counties	Phone	Email
Shelley Harper	Albany, Goshen, Platte, Niobrara, Converse, Out of State	(307) 745-2072	shelley.harper@health.wyo.gov
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